

On-Line Pharmacy Provider Policy

Due to the fact that our doctors cannot prove the authenticity of products being shipped from on-line pharmacy providers, Northshore Animal Hospital will not send/fax/approve a prescription to on-line pharmacy providers. We have come to this decision because we have you and your pet's health and best interest in mind.

Northshore Animal Hospital will gladly offer our clients a written prescription, for appropriate medication authorized by the doctor, which they may send to their chosen on-line pharmacy provider. We would like to remind our clients that there may not be a product warranty offered from the product manufacturer when ordering from an on-line pharmacy provider. If an on-line pharmacy provider contact's us pertaining to a request, we will let them know that we have contacted our clients. The faxing of requests or prescriptions to an on-line pharmacy provider will be our client's responsibility.

We appreciate your business and the pleasure of providing the best medical care for your pet.

As stated by the AVMA (American Veterinary Medical Association) (AVMA link: <https://www.avma.org/prescriptions-and-pharmacies-pet-owners-faq>) we are required to prescribe medications in 1 of 3 ways;

1. Provide medication from our hospital
2. Call in or provide a written prescription to a local pharmacy
3. Provide a written prescription so YOU can get the medication online

It is important that you know (adapted from fda.gov website): (FDA link <https://www.fda.gov/drugs/drug-supply-chain-integrity/internet-pharmacy-warning-letters>)

Some websites that sell medicine are:

- Offering for sale unapproved prescription drugs of unknown origin, safety, and effectiveness;
- Offering prescription drugs without a prescription;
- Offering prescription drugs without adequate directions for safe use; and
- Offering prescription drugs without FDA-required warnings to consumers about the serious health risks associated with the prescription drug. aren't US licensed pharmacies, or pharmacies at all

Some medications sold online:

- Are counterfeit
- Have dangerous ingredients (many cases with flea and tick preventative)
- Have expired
- Are not FDA approved (haven't been checked for safety and effectiveness)
- May not be safe with other medications or products that your pet is taking
- Are not labeled, stored, or shipped correctly

We understand that ordering through an online pharmacy is convenient, which is why we will refer all online requests to our safe, secure online pharmacy. Our online pharmacy, Vet's First Choice, will ensure that your pet gets the correct and safest medications. Products and medications purchased

through our online pharmacy are backed by the manufacturer and go directly into your pets' medical records at our hospital. Our online pharmacy is competitively priced and easy to use.

Visit our online pharmacy at: <https://www.northshoreah.com/home-delivery-store.html>